


Focus Occupation: Hotel, Motel, and Resort Desk Clerks (43-4081)

Focus occupation: Hotel, Motel, and Resort Desk Clerks	
Employment and Growth	1,188/ 13.1%
Ave. Monthly Wage	\$2,125
Education/Experience	High school diploma or equivalent

Advance FROM Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Lodging Managers (11-9081)	6	270/ 12.0%	HS/1-5 yrs	89
Meeting, Convention, and Event Planners (13-1121)	5	69/ 15.0%	BA/under 1 yr	81
Customer Service Representatives  (43-4051)	4	4,135/ 15.1%	HS	86
Reservation and Transportation Ticket Agents and Travel Clerks (43-4181)	3	1,382/ 13.5%	HS	86
Telephone Operators (43-2021)	3	120/ 7.1%	HS	79
Concierges (39-6012)	2	54/ 12.5%	HS	87
Office Clerks, General (43-9061)	2	7,318/ 10.3%	HS	80
Receptionists and Information Clerks (43-4171)	2	3,619/ 18.0%	HS	75
Switchboard Operators, Including Answering Service (43-2011)	2	186/ 0.0%	HS	84
Baggage Porters and Bellhops (39-6011)	1	313/ 11.4%	HS	70
Counter and Rental Clerks (41-2021)	1	1,391/ 5.1%	Any	79

Transfer TO and FROM Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)	0	1,321/ 7.7%	Any	73

Advance TO Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Cashiers (41-2011)	-1	9,246/ 7.2%	Any	79

Important note: A worker does not necessarily have to traverse every rung to advance to or from the focus occupation. Occupations above and below the focus occupation are directly related to the focus occupation, but they are not necessarily directly related to each other. For example, actors and athletes are both related to agents of artists, performers, and athletes, but actors and athletes are not directly related to each other.

Analysis and development of the career lattice is by the Alaska Department of Labor and Workforce Development, Research and Analysis Section.

Data sources used for research and analysis: O*NET (Occupation Information Network), Alaska Occupational Data Base (ODB), Standard Occupational Classification Manual, North American Industry Classification System manual, Bureau of Labor Statistics Occupational Employer Survey (OES) wage estimates.